**Mukta** Raleigh North Carolina, Open to Relocate

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# Summary

A certified PeopleSoft Financial Consultant with 12 years of experience in implementing, configuring, and supporting PeopleSoft Financials applications. Deep knowledge of financial management principles, accounting procedures, and business processes. Proficient in creating functional specifications, designing and implementing customized solutions, and providing end-user training and support. A team player with excellent communication and analytical skills. Experienced in following PeopleSoft modules –

1. Configured and implemented PeopleSoft Financials modules including General Ledger, Accounts Payable, Accounts Receivable, Billing, Asset Management, and Cash Management.
2. Conducted fit-gap analysis, documented business requirements, and created functional specifications.
3. Designed and implemented customized solutions to meet client-specific business needs.
4. Developed test scenarios, conducted system testing, and provided post-go-live support.
5. Conducted end-user training sessions and created user manuals and job aids.
6. Collaborated with cross-functional teams to resolve issues and provide timely solutions.
7. Participated in project planning, status meetings, and provided regular project status updates to management.
8. Prepared financial reports, analyzed financial data, and provided recommendations to management.
9. Participated in upgrade projects and ad-hoc projects as required.
10. Analyzed system issues and provided timely resolutions to end-users, including resolving data discrepancies and system errors.
11. Proficient in Oracle and MS SQL Server

# Skills

* + Software Packages:

o ERP- PeopleSoft 8.9, 9.1 and 9.2 (Application Designer, PeopleCode, BI Publisher, Excel to CI, Application Engine, Application Package, PS Query, PS/nVision and SQR, AWE, Webmethods,Integration Broker,Excel to CI, Spreadsheet uploads)

* + ERP Tools- People Tools 8.49, 8.51, 8.53, 8.55 and 8.56
  + Database: Oracle 10g/12c , MS SQL Server, PL-SQL, MS Access, MySQL
  + Automation Tools: ESP Cybermation, ESP Autosys
  + Operating System: UNIX, Windows 10/7/Vista/NT/2000
  + Technical Languages: C, C++, JAVA
  + Communication Languages: English, Hindi

# Experience

## Credit Suisse, Morrisville(NC), USA Apr 2020- Current Project: Financial Application Management, Financial Analyst

* + - Provided financial consulting services to clients, including Peoplesoft GL implementation, configuration, and maintenance.
    - Configured and maintained Peoplesoft GL modules, including chart of accounts setup, journal entry processing, account reconciliation, and financial reporting.
    - Conducted user training on Peoplesoft GL processes ( Approval Workflow, Allocations, Revaluation, Consolidation, Elimination, Backend Spreadsheet upload, Spreadsheet Templates, Restatements ).
    - Developed and implemented new processes to improve the efficiency and effectiveness of the Peoplesoft GL module.
    - Collaborated with other departments, such as Accounts Payable and Accounts Receivable, to

ensure accurate and timely financial reporting.

* + - Provided support in the month-end and year-end closing process.
    - Created financial models and projections to support business decisions.
    - Assist client in making any necessary adjustments to the financial statements to ensure they accurately reflect the financial position of the organization. This includes correcting any errors, reclassifying transactions, and updating estimates or assumptions.
    - Support users in understanding the flow of balances in the financial statements - including the balance sheet, income statement, and cash flow statement, in accordance with Generally Accepted Accounting Principles (GAAP)
    - I provide support during the year-end audit by providing documentation, explanations, and analysis of transaction in the financial reports.
    - Configuring and testing report options: In PeopleSoft, I configure the report options to include the defined break points. This includes setting up the report layout, selecting the columns to include in the report, and specifying the grouping criteria.
    - Troubleshooting issues: If there are any issues with the report, I troubleshoot and resolve them, which may involve revisiting the report requirements or adjusting the break points.

## Accenture Services LLP, Madison(WI)/Bangalore(India) Aug 2018 - Mar 2020 Project: QBE Insurance Technical Lead-

* + - 9.2 upgrade project
    - PeopleSoft deployment to Azure
    - Collaborated with end-users to gather requirements, design and develop customizations, and deliver solutions that met business needs.
    - Created and executed test plans, test cases, and performed system testing for new releases and upgrades.
    - Coordinated with other teams, including DBAs, system administrators, and security administrators to ensure the smooth running of PeopleSoft systems.
    - Designed, developed and tested PeopleSoft customizations using PeopleTools, including Application Engine programs and Component Interfaces.
    - Monitored system performance, identified and resolved issues, and maintained system security.
    - Guided team in various phases of SDLC model
    - Integration with external/internal systems using Web Services , Integration broker and middleware applications

## Accenture LLP, Charlotte(NC)/Mumbai(india) June 2011 to July 2018 Project: Duke Energy Senior Software Analyst

* + - 8.9 to 9.1 upgrade: compare report analysis, retro fitting of customizations and post Go live support
    - Merger with Progress Energy: No damage testing
    - Sales and Use Tax Project - Designed and developed custom application package for tolerance functionality and calculation of use tax. Worked extensively with tax vendor integration webservice, PeopleSoft integration broker and webmethods
    - Crystal to BI Publisher conversion
    - Conducted sessions with administrators, architects and support team to get an information about existing system
    - Suggested fixes for gaps in system to clients based on industry best practices
    - Conducted Training programs and documents for support team and functional users
    - Mentored and led a team of 4 Onshore and 8 Offshore FTEs to enable the team in handling user and system generated incidents across multiple applications with 100% compliance to Service level agreements
    - PeopleSoft financials module and reporting tools like nVision/SQR which impacts to Enterprise financial image and used by 100+ users for Reporting
    - Conducted workshops with business and technical teams to identify pain points across different systems
    - Identified solutions to enhance user experience, improve supportability of systems and ensure SLA adherence
    - Suggested and implemented 10+ continuous improvement items like automating monitoring of payments table and ensuring timely pay to the employees and vendors resulting in up to 45% performance improvement across slow running modules and 30% reduction in recurring incidents generated across systems
    - Worked on PeopleSoft autopilot concepts and Excel to CI to load mass data
    - Identified as an SME for scheduling complex batches with significant configuration implementation using JavaScript
    - Ensured quick resolution to user and system generated incidents involving multiple vendor and in- house applications and technologies to ensure high system availability and adherence to SLA
    - Designed, built and deployed fixes to reduce recurring issues, improve performance and stability of the system
    - Production Support Issues – Batch program failures (in SLA timelines), enhancements

# Education

Kalinga Institute of Industrial Technology Bhubaneswar India – June 2011

Bachelor of Technology in Computer Science- 8.2 / 10 CGP